



PRODUCT RECALL

To Our Valued Customers:

Investigators from the Public Health Agency of Canada have determined that red onions potentially contaminated by Salmonella are coming from Thomson International Inc. of Bakersfield, California, United States of America (USA). Subsequently, Thomson International Inc. has decided to recall all their red, white, yellow and sweet yellow onions.

All onions and associated products on our store shelves are sourced from unaffected suppliers and are safe for use and consumption.

Given this new information, and until more is known about the outbreak, Canadians are advised not to eat, use, sell or serve any red, white, yellow, and sweet yellow onions from Thomson International Inc., Bakersfield, California, USA, or any products made with these onions.

For more information, contact:

Public Health Agency of Canada

Public inquiries:
Call toll-free: 1-866-225-0709
Email: info@hc-sc.gc.ca

For information, visit <https://www.canada.ca/en/public-health/services/public-health-notice/2020/outbreak-salmonella-infections-under-investigation.html>

Sobeys Customer Care

Customer Care Team	Number
Compliments	1-866-672-0061 (8:00 a.m. to 5:00 p.m. ET, Monday to Friday)
Atlantic	1-888-944-0442 (8:00 a.m. to 5:00 p.m. AT, Monday to Friday)
Québec	1-800-465-2139 (8:30 a.m. to 5:00 p.m. ET, Monday to Friday)
Ontario	1-888-821-5557 (8:00 a.m. to 4:30 p.m. ET, Monday to Friday)
West	1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday)
Safeway	1-800-723-3929 (8:00 a.m. to 5:00 p.m. MT, Monday to Friday)
Thrifty Foods	1-800-667-8280 (8:00 a.m. to 6:00 p.m. PT, Monday to Friday)